

BT PSTN Switch-Off: What UK Businesses Need to Know

Traditional telephone lines are being replaced by digital services. Find out whether your business is affected and how to move to cloud telephony smoothly.

What is the PSTN?

The Public Switched Telephone Network (PSTN) is the traditional copper telephone network that has provided UK landline services for decades. As this infrastructure becomes obsolete, businesses are transitioning to modern cloud-based phone architectures like VoIP.

Could your business be affected?

Action may be required if your premises or operations rely on any of the following legacy setups:

- Traditional analogue landlines & ISDN2/ISDN30 services
- Legacy office telephone hardware & PBX systems
- Standalone fax machines
- Fire/security monitoring panels & alarm lines
- Lift emergency phones & automated gate entry boxes
- Legacy credit card payment terminals

Important Note:

Do not assume only traditional desk phones are impacted. Ancillary hardware like security alarms and credit card readers often depend directly on older copper lines.

Benefits of Moving to Cloud Telephony

- Seamless retention and porting of existing business phone numbers
- Flexibility to field calls across desk phones, computers, and mobile devices
- Advanced features including intelligent call routing and voicemail-to-email
- Simplified administration via intuitive online control panels

How TwoSix Communications Can Help

We audit existing utility lines, broadband configurations, and connected hardware to map out a clear replacement schedule tailored to your operational requirements. Contact us on **01934 313878** or visit 26comms.co.uk to book a complimentary review.